

2017 Payor Conference



Contact List

PAYOR REPRESENTATIVES

Organization	Representative Name	Title	Phone Number	Email Address
Aetna	Melanie Wilkerson	<i>Note: Aetna did not attend in 2017.</i>		wilkersonMntwk@aetna.com
CIGNA	Katie Fuerst	Provider Relations	860.902.4669	katie.fuerst@cigna.com
CIGNA	Stephanie Dalpe	Experience Manager	860.902.4249	stephanie.dalpe@cigna.com
CareFirst Blue Cross Blue Shield	Shirley Moore	Provider Relations Representative	410.872.3630	shirley.moore@carefirst.com
CareFirst Blue Cross Blue Shield	Deborah Alston	Manager, Professional Provider Relations	410.872.3568	deborah.alston@carefirst.com
UnitedHealthcare	Mark Woodall	Contract Manager, Montgomery County	443.896.0783	mark_woodall@uhc.com
UnitedHealthcare	Dawn Simmons	Sr. Provider Advocate	763.361.3304	dawn_simmons@uhc.com
Novitas Solutions & Medicare	Tasha Bishop, CPC	Education Specialist		tasha.bishop@novitas-solutions.com

ADDITIONAL RESOURCES

Organization	Representative Name	Title	Phone Number	Email Address
Maryland Attorney General's Office	Adrian Redd, MA, MPA	Health Ombudsman	410.576.7205	aredd@oag.state.md.us
Maryland Health Care Commission	Melanie Cavaliere, MS, CEBS	Program Manager, Innovative Care Delivery	410.764.3282	melanie.cavaliere@maryland.gov
Maryland Health Benefit Exchange	Michele Eberle	Chief Operating Officer	410.547.1278	michele.eberle@maryland.gov
Medical Revenue Cycle Specialists, LLC	Kem Tolliver	President	301.249.8500	kem@medrevenuecycle.com
Maryland Insurance Administration	Consumer Education and Advocacy	insurance.maryland.gov	410-468-2000	joy.hatchette@maryland.gov

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